

Jaylund Harris

Milner, GA • Open to Remote & Relocation

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PROFESSIONAL SUMMARY

Operations & Business Intelligence Analyst specializing in designing end-to-end analytics systems across cloud data platforms and Power BI. Experienced in building dimensional models, SQL transformation layers, and executive reporting frameworks that support performance optimization, capacity planning, and revenue analysis. Strong foundation in operational data environments with hands-on distribution center experience.

TECHNICAL SKILLS

Data Platforms: Snowflake, Azure Blob Storage

Languages: SQL (CTEs, Views, Window Functions), DAX, Python (Pandas, NumPy)

BI & Visualization: Power BI (Semantic Modeling, App Publishing, Drillthrough, Forecasting)

Data Modeling: Star Schema, Fact/Dimension Design, KPI Framework Development

Workflow & Tools: GitHub, VS Code, Excel, Power Query

PROJECT EXPERIENCE

AtlasOps Intelligence Platform — Azure Blob • Snowflake • SQL • Power BI

- Architected ingestion → transformation → reporting flow (Azure Blob → Snowflake ELT → Curated Views → Power BI Service App).
- Designed star schema with defined grain and dimensional hierarchies.
- Built executive, warehouse, department, and employee reporting layers.
- Integrated anomaly detection and short-term forecasting for capacity planning.

Nexora Sales Analytics Platform — Snowflake • SQL • Power BI

- Designed Snowflake warehouse with opportunity and stage-history fact tables.
- Implemented star schema supporting funnel analysis and rep/source contribution.
- Created curated SQL views separating raw, transformed, and reporting layers.
- Developed executive dashboards with revenue KPIs and regional drilldowns.

E-Commerce Operations Analytics — Python • SQL • Power BI

- Cleaned and validated multi-table operational datasets using Python (Pandas).
- Designed relational SQL database standardizing customers, orders, products, returns, and shipments.
- Created KPI definitions for revenue, return rate, and fulfillment performance.
- Delivered operational dashboard with category, product, geographic, and carrier analysis.

PROFESSIONAL EXPERIENCE

Dollar General Distribution Center — Operations Data Analyst | Oct 2025 – Present

- Support reporting integrity across throughput, labor, and error metrics.
- Validate data accuracy to ensure KPI reliability.
- Assist leadership in monitoring productivity and operational risk.

The Home Depot RDC — Operations Reporting Analyst | Oct 2021 – Apr 2025

- Produced recurring inventory, labor, and utilization reports.
- Performed data validation and reconciliation across warehouse systems.
- Supported KPI tracking and operational performance review processes.

EDUCATION

Hiram College — Coursework in Accounting & Computer Science
Lamar County High School — High School Diploma

CERTIFICATIONS

Google IT Support Professional Certificate — Coursera